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#### PS Scheme community of practice

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#### What is an online community?

Interaction for people with shared interests; may interact via:

- A simple email group
- Online/F2F meetings
- Online platform for access to information, education, chat groups, events

Model: self-managed/coordinated/curated



# Why form/join an online community?

- Share & disseminate knowledge
- Network with those with common interest
- Obtain quick advice
- Access expertise
- Collaborate online chat; forum events
- Collective accessibility by other parties



## **Existing online communities**

Assessing Authorities Network Group:

(organisations authorised to conduct migration skills assessments)

- > 30 professional associations and occupational regulators
- Self-managed
- Questions/alerts via email group
- F2F or online ½ to 1-day forums 1-2 times annually
- Interacts with Depts of Education/Skills & Home Affairs



## **Existing online communities**

Professional Standards Scheme Network Group: (2.5 years)

- Self-managed; circulating chair
- ~6 association scheme managers
- Online meeting 3-monthly or so
- Share & discuss topics (eg claims monitoring, compliance, professional conduct, consumer initiatives)
- Share updates on schemes
- Discuss changes in scheme & PSIP requirements



### Single or multiple streams?

Case example: IPWEA:

- ~4,000 association members
- ~30,000 online community members (internationally)
- Tech information, news, education, chat groups
- Started as 5 technical streams
- Founder advice: you only need one stream

